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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I am a consumer that likes the great service from my small ISP. We need more competition and more small ISPs like sonic.net.

I have used sonic.net for over 16 years and like that I can call them and talk with someone technical on the other end. Before I had sonic.net my only choice was AT&T. They provide an exceptional product and care for their customers in the process.

When I had issues with my DSL, and there were many issues (faulty equipment/line issues) , the AT&T representative had no technical background and read from a script. They would then need to escalate, and then escalate again.... after 45 mins to 1.5 hours, I might actually get transferred to someone who could help resolve the issue.

Sonic is great. I like having the choice to not use AT&T or Comcast.

Please do not change the landscape that has allowed sonic.net to exist. Allow more small ISPs to come to market and give AT&T and Comcast real competition.

Thank you,
Roger Lewis
925-895-1679

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